STATE OF NEW HAMPSHIRE

CONSUMER ADVOCATE
D. Maurice Kreis

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OFFICE OF CONSUMER ADVOCATE

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January 2, 2018

Ms. Debra A. Howland Executive Director New Hampshire Public Utilities Commission 21 South Fruit Street, Suite 10 Concord, New Hampshire 03301

2 JAN 10 AHB:01

Re:

Docket No. IR 18-

Complaint of the Office of the Consumer Advocate Pursuant to RSA 365

Regarding Unjust and Unreasonable Rates

Dear Ms. Howland:

Enclosed for filing pursuant to RSA 365:1 is a complaint of the Office of the Consumer Advocate (OCA) on behalf of the state's residential utility customers. Although the Commission's rules do not require such complaints to be served on any outside parties, as a courtesy the OCA is providing copies via e-mail to those persons named below.

Thank you for your prompt attention to the OCA's complaint, which raises an issue we believe is of considerable important to the residential utility customers whose interests we represent.

Sincerely

D. Maurice Kreis

Consumer Advocate

cc: Steven P. St. Cyr (Abenaki Water Company, West Swanzey Water Company); Marcia A. Brown, Esq. (Aquarion Water Company of New Hampshire); Michael J. Sheehan, Esq. (EnergyNorth Natural Gas and Granite State Electric Corp.); Justin C. Richardson, Esq. (Fryeburg Water Company and Lakes Region Water Company); Robert C. Levine, Esq. (Hampstead Area Water Company); Gary M. Epler, Esq. (Northern Utilities, Inc. and Unitil Energy Systems, Inc.); Richard W. Head, Esq. (Pennichuck East Utility, Inc., Pennichuck Water Works, Inc., Pittsfield Aqueduct Company); Matthew C. Fossum, Esq. (Public Service Company of New Hampshire)